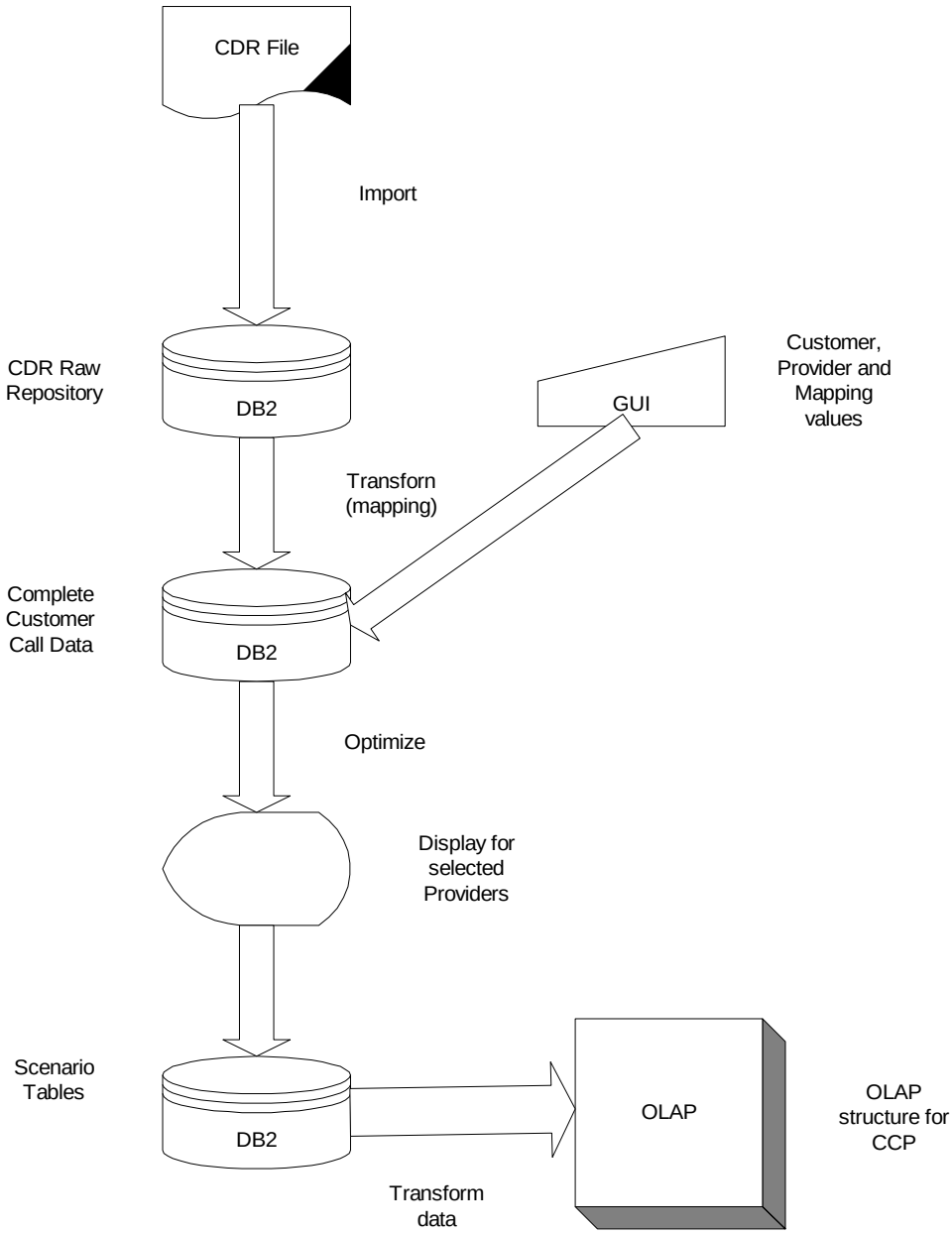


CDR: Call Detail Record

CCP: Customer Call Profile